

# Detalink Consulting (Pty) Ltd - Privacy and Security Policy

Effective date: 1 April 2022

## 1. Overview

Detalink Consulting supports the right to privacy, including the rights of individuals to control the dissemination and use of personal data that describes them, their personal choices, or life experiences. Detalink Consulting is committed to protecting Personal Data of the users of our Website, Support Services and Demo Environments.

Detalink Consulting supports domestic and international laws and regulations that seek to protect the privacy rights of such individuals. "Personal Data" means any information about an identifiable individual. It includes, without limitation, information relating to identity, gender, address, telephone number, e-mail address and date of birth. This Policy statement outlines our principles with respect to Personal Data collected, processed and used via our Website (the "Website").

## 2. Operator of the Website

The Website is owned and operated by Detalink Consulting (Pty) Ltd, 5 Krag Street, Selby Extension 14, Johannesburg, South Africa, 2092 ("Detalink Consulting"). From a data privacy perspective this means that Detalink Consulting is the data controller.

All Personal Data you provide us is processed fairly and lawfully. When visiting our Website there is always an option not to provide Personal Data. You may, however, voluntarily provide us with Personal Data for the following purposes:

- Responding to your inquiry and/or providing you access to specific information as requested by you;
- Registration to Detalink Consulting events;
- Distribution and marketing purposes

For the purposes mentioned above we may collect the following Personal Data about you:

- Full name.
- Company name.
- Company location.
- Position in company
- Department
- Telephone number
- Email address

Depending on context, we may also collect additional Personal Data to successfully provide services or process requests.

## 3. How We Share Information Collected

We may disclose personal information that you provide to us via this Website, to the following third parties:

- Our affiliates (including those located outside South Africa).
- Contractors, business partners and service providers we use to support our business or who provide services on our behalf.

- In the event of merger, acquisition, or any form of sale or transfer of some or all of our assets (including in the event of a reorganisation, dissolution or liquidation), in which case personal information held by us about our Visitors will be among the assets transferred to the buyer or acquirer.
- We may also disclose your personal information to third parties to:
- Comply with any court order or other legal obligation.
- Enforce or apply our Website Terms of Use or terms of any other agreement.
- Protect the rights, property, or safety of Deltalink Consulting or others. We do not sell, rent or trade information collected through the Website with third parties for their promotional purposes.

#### **4. International Transfer of Data**

Deltalink Consulting may store and process any information collected in connection with the Website in any country where we have facilities or in which we engage service providers. Deltalink Consulting will require such service providers to adopt adequate technical and organisational security measures to ensure the processing of Personal Data only as instructed by Deltalink Consulting and for no other purposes. By using our Website, you consent to the collection, storage, transfer and processing of information outside of your country of residence, including in South Africa.

If Deltalink Consulting and/or the service providers are in countries that do not provide for an adequate level of data protection as established by the Protection of Personal Information Act (POPI) and the European General Data Protection Regulation (GDPR), where required under applicable law, Deltalink Consulting will implement appropriate measures to secure the data transfers in accordance with applicable data protection laws.

#### **5. Security**

We are committed to ensuring that your Personal Data is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the Personal Data we collect.

- All the Personal Data you provide us is stored in a secure computing environment protected by secure firewalls to prevent unauthorised access.
- We control access so that only people who need to access the Personal Data can. All staff of Deltalink Consulting are provided security training and are required to adhere to a comprehensive set of security policies, procedures, and standards related to their jobs.
- All Deltalink Consulting products, solutions, and services are designed, developed, and maintained with security in mind.

#### **6. Contact Information**

To ask questions or comment about this Privacy Statement and our privacy practices or if you need to update, change or remove your information, contact us at:

harrie@deltalink.co.za

or

5 Krag Street

Selby Extension 14

Johannesburg. 2092